

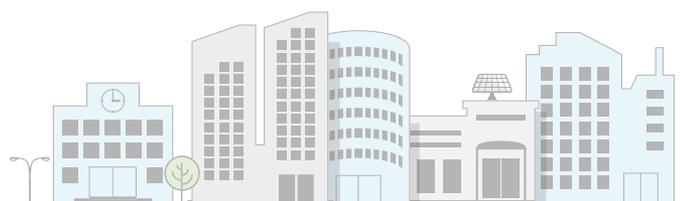
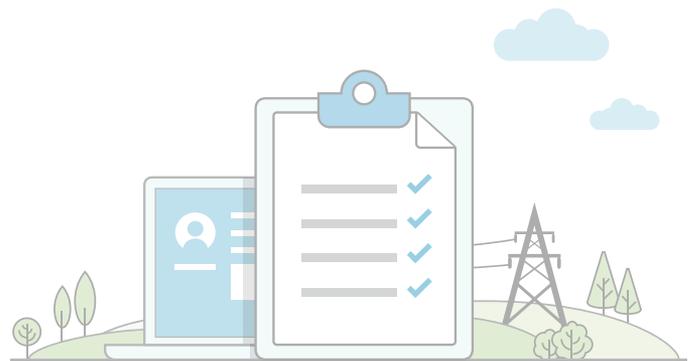
5 Keys to ISO-NE Demand Response Success

Whether you are an experienced demand response veteran or gearing up for your first season, Enel X is here to make sure you are prepared to participate and maximize your earnings.

Below, you'll find the most important things that ISO-NE demand response participants need to know as the summer season approaches. From program rules and updates to best practices, as our partner, your success matters to us. If you have any questions, we hope you reach out to us right away.

1 Prepare for your June audit in advance

All demand response customers will need to participate in an audit event this June. To successfully meet your performance goal, preparation is critical. Please make sure all your site contact information is current, and notify us immediately at support.enelx@enel.com if there are any updates. Spend some time reviewing your Energy Reduction Plan with those site contacts to ensure that they are ready to respond, and make sure you are familiar with your nomination.

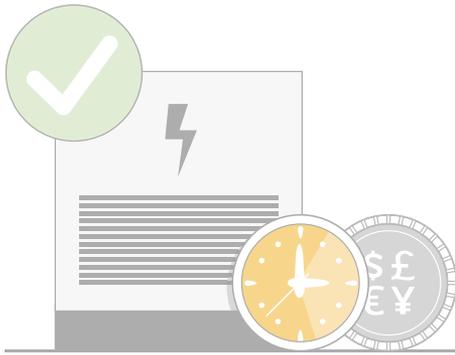


2 EnerNOC is now Enel X

We are proud to be part of the Enel family, and are more dedicated than ever to being your advocate in the evolving energy landscape. We know the market is growing savvier, with businesses taking control of their energy usage and costs. Enel X extends EnerNOC's portfolio, including more integrated solutions like distributed energy resources. If this is interesting to you, don't hesitate to reach out to us. Otherwise, we will continue to be the market-leading demand response provider, driven by the success and happiness of our customers.

3 Our new demand response application is now live

We're excited to provide unprecedented insight into your DR participation, including improved access to data, visibility into past dispatch performance and payment history, and a mobile app to access important dispatch information wherever you are. Our experience indicates that customers that use our software tools to monitor their performance during a dispatch perform better by almost 25%. You can access the platform at apps.enelx.com.



4 Many successful DR participants leverage their backup generators

Properly permitted, your emergency generation system is not just a reliability asset, but also a source of demand response revenue. Enel X's experts are standing by to verify your generator's eligibility, streamline the permitting process, and develop a customized plan to upgrade and enroll any non-eligible generator resources at your site.

5 You may be able to earn even more from your energy flexibility

Enel X's ISO-NE partners have a unique opportunity to save on energy costs in three different ways. In addition to the year-round demand response program with your regional grid operator, you may be eligible for seasonal programs operated by your utility. Additionally, many of Enel X's commercial, institutional, and industrial customers in the region save thousands of dollars each year by managing their energy usage during peak system hours that drive charges. Reach out to us if you're interested in a comprehensive assessment of your potential savings.

