

Frequently Asked Questions:

NYISO Special Case Resource (SCR) Audit FAQ

NYISO requires all sites that have not participated in an emergency dispatch during the Summer period (May 1 – October 31) or the Winter period (November 1 – April 30) to demonstrate their load reduction capability in a performance audit. Each site is required to perform in one audit per period (twice annually).

Audit performance will set your performance factor for the period unless a mandatory dispatch is called by NYISO.

Audit details are outlined below. If you have additional questions, please call us at +1 888 363-7662 or email support.EnelXNorthAmerica@enel.com.

When will the audit occur?

NYISO calls the one-hour audit at its discretion and may do so at any time during the period. NYISO will not ordinarily require a site to demonstrate its load reduction with an audit until it appears unlikely that a mandatory dispatch will be called in the capability period.

How can I prepare for an audit?

Review your energy reduction plan (ERP) and verify your site's contact information in the Enel X application. You can also review the Dispatch Notifications Guide to prepare for your audit. Please contact Enel X at +1 888 363-7662 or support.EnelXNorthAmerica@enel.com if you have questions about your participation.

How will my performance impact my payments?

Capacity payments are based upon performance in the previous 18 months excluding the immediate previous season. If NYISO doesn't dispatch a mandatory event, your performance in the audit will wholly influence your performance factor (and capacity payments) in future seasons.

Your site will also earn energy payments for the dispatch hour based upon average hourly performance. Underperformance in the audit will decrease that month's energy payments.

How is my baseline calculated?

Baselines are calculated by taking the average of the top 20 of NYISO's 40 peak load hours between 11:00 a.m. – 8:00 p.m. from the prior similar capability period to create an average coincident load (ACL) baseline. Winter peak hours typically occur between 5:00 p.m. – 7:00 p.m. while summer peak hours typically occur between 2:00 p.m. – 6:00 p.m.

How can I see how I am performing?

The Enel X application allows you to monitor your performance during the audit. Log into apps.enelx.com, click the "Demand Response" tab, and choose "Today's Performance" to view current demand and your performance target during the audit.

Your energy usage on the day of an audit may be above or below your baseline—performance is determined by the difference between the baselines and raw curtailment.