

Frequently Asked Questions:

PJM Emergency Load Reduction Program (ELRP)

Program Rules:

Mandatory Dispatch Window:

- > **Base Capacity (BC):**
Jun—Sep, 10:00 a.m.—10:00 p.m.
- > **Capacity Performance (CP):**
Jun—Oct & May (summer),
10:00 a.m.— 10:00 p.m.; and
Nov—Apr (winter), 6:00 a.m.—9:00 p.m.

Lead Time:

30 minutes, unless your site has an exemption

How is my enrollment level determined?

Your summer enrollment level is determined based on the difference between your Peak Load Contribution (PLC) and your performance data from years past or other relevant information if you are new to the program. If you are enrolled in the year-long CP product, your winter enrollment level is based on your Winter Peak Load (WPL). Additionally, a small adjustment will also be made for line losses as required by PJM. More information about enrollment level calculations is available on our PJM Enrollment FAQ.

When can I change my enrollment?

You can change your enrollment annually, in advance of the start of the Delivery Year each June.

How is my performance calculated?

Performance measurement is based on your site's average delivered kW up to your accepted/enrolled kW.

What do I do with a high alert?

How can I prepare for a dispatch?

Review your energy reduction plan (ERP) and plan ahead; summer dispatches usually occur between 2:00 p.m. and 7:00 p.m. Winter dispatches, mandatory only for those enrolled in CP, are more likely in the early morning between 6:00 a.m. — 9:00 a.m. or the evening from 6:00 p.m.— 9:00 p.m. Consider scheduling shifts and work to be done up until the dispatch. Do not shut down early in anticipation of a dispatch, as it may impact your performance numbers.

Where is my ERP?

How can I see how I am performing?

You can view your ERP and your dispatch performance by logging into the Enel X application at apps.enelx.com.

How will I be notified of a grid emergency?

In the event of a dispatch, you will be notified via our automated system. You may receive email and/or SMS messages based upon your preferences, which you can view in the Enel X application. To update your site's information, please contact Enel X Support at +1 888 363 7662 or support.EnelXNorthAmerica@enel.com.

What if I cannot respond?

If your site is unable to respond to a dispatch, please let us know. Non-performance may affect your earnings and your site's future enrollment (and therefore, future payments). Performance calculations pay you for your average performance throughout the dispatch, so you have the opportunity to get paid for your energy reductions, even if you get a late start. Over-performance in the later portion of a dispatch will compensate for underperformance at the beginning of a dispatch.

How will my dispatch performance impact my payments?

Your capacity payments are determined by your performance in dispatches during the mandatory dispatch window for the product in which your site is enrolled. If there are multiple dispatches during the mandatory dispatch window, your capacity payments will be paid based on the average of all performances. If PJM does not call a dispatch during the mandatory window, Enel X will hold a payment-setting audit in late summer, and your site will be paid based on your average performance in the audit.

Your payments may be adjusted to account for underperformance, but you will never be subject to penalties from PJM. Underperformance in either an emergency dispatch or an audit will affect capacity payments for the entire program year.

There is no minimum performance required for compensation, although underperformance may affect your site's future enrollment level.

In the event of an emergency dispatch, you will earn additional energy payments for your real-time load reductions, irrespective of your kW demand, relative to your baseline at the time of dispatch. There is no limit on how much your site can earn in energy payments as an incentive to drop as much load as possible. Please see your Enel X agreement for more details.