

FREQUENTLY ASKED QUESTIONS

Utility CSRP Demand Response Audit

All New York utility CSRP programs require all sites to participate in one audit per year in order to test program participation. CSRP is offered by Orange and Rockland (ORU), PSEG Long Island, National Grid, NYSEG and Con Edison (Con Ed). Audit performance may set your summer payments should your utility not call another Commercial System Relief Program (CSRP) dispatch all summer.

Audit details are outlined below. If you have additional questions, please contact Enel X Support at +1 888 363 7662 or support.EnelXNorthAmerica@enel.com.

Audit Scheduling

Utilities call the one-hour audit at their discretion and may do so during any of the calendar months during the summer peak demand period. Your utility will provide Enel X with both 21-hour and 2-hour advance notice before the beginning of the audit. Enel X will then pass that notice on to you.

Audit Details and Preparation

Your site will be required to curtail for a specific one-hour period determined by your utility.

To prepare for audits and dispatches, please review the Dispatch Notifications Guide. Prior to the audit, review your energy reduction plan (ERP) and verify your site's contact info in the Enel X application. Please contact Enel X if you have questions about your participation.

Payment Impact

Performance is measured by the difference between your baseline and raw curtailment. Utility CSRP calculates a "high 5 out of 10" average customer baseline, which is based on the average of the highest usage in each potential dispatch hour in the highest five out of ten days (excluding holidays and SCR dispatches).

Capacity payments are based on your nomination and the kilowatts your site delivers during the lowest performance hour in the audit. If your site is unable to participate for the entirety of the audit, please perform when you are able to maximize your potential payment. Underperformance in a dispatch will decrease your capacity payment and may affect your site's future nomination.

Performance Monitoring

During the audit, your energy usage may be above or below your baseline—performance will be determined by the comparison of your dispatch average usage against your baseline. For information regarding your enrollment and baseline targets, please refer to your enrollment email.

Underperformance in an official dispatch or audit will negatively impact your payments until you are dispatched again. If no mandatory event is called this summer, your audit performance will set your summer payments.