

New England DR Program Options

How to make the most of your participation in the NE Market

The Benefits of Multi-Program Enrollment

-  Demand Response (DR) helps keep the lights on! Different programs address electric grid constraints at various levels. Your participation in multiple programs helps support all types of grid emergencies, whether they are local or grid-wide.
-  You are compensated separately for each program that your site participates in. By enrolling the same site in multiple DR programs, you are increasing the revenue potential for that site.

Programs at a Glance

	30 Minute Demand Response	Utility Demand Response
Dispatcher	Independent System Operator of New England (ISO-NE)	Your Local Utility (Eversource, National Grid, Rhode Island Energy, or Cape Light Compact)
Hours Available	24 x 7 x 365	June–September: 2–7pm December–March*: 3–9pm (*Winter months not available in NH & RI)
Lead Time	30 minutes	Up to day-ahead notification
Baseline Shape	Based on electric demand from previous 10 business days	
Baseline Height	May be adjusted up or down based on actual usage 45 minutes before a dispatch	May be adjusted upwards based on actual usage 2 hours before a dispatch
Dispatch Frequency	1–2 annually	2–8 in summer months, 1–5 in winter months

Maximize Your Revenue Potential

Keys to Success

1. Expect to be audited by ISO-NE for at least one hour each season.
2. If utility programs have dispatched more hours than you can participate in comfortably, consider prioritizing curtailment hours towards **ISO-NE 30 Minute DR** over utility triggered dispatches.
3. In the event that two programs are dispatched simultaneously, drop to the *lower* of your two targets to maximize earning potential.
4. For more information, check out the [DR Resources website](#).

Potential Revenue Breakdown



Please note that these are estimated values based on market conditions. Actual values may vary by utility and customer.



Check your notification subject line to confirm which program is being dispatched!