

# EnerNOC Utility Bill Management

## Product Specifications Sheet

EnerNOC’s utility bill management (“UBM”) solutions give your enterprise insight into your utility bill data so you know exactly what you are spending on energy across your business. Our UBM solutions streamline the bill collection, validation, and payment process, providing you with transparency and visibility into your utility bill data so you can more accurately manage budgets and report on

value-added corporate initiatives. Centralizing utility bill data from over 100 countries, our UBM online platform serves as a single source of truth for your enterprise, providing a comprehensive summary of site, account, and historical billing information for every facility, globally and whenever you need it. Below you will find a feature-by-feature breakdown of our UBM solutions.

|  |  |
|--|--|
| Streamlined Utility Bill Processing and Payments | Global Utility Bill Collection <sup>1</sup>                            |
|  | Tariff-Based Utility Bill Processing                                   |
|  | Standard Accounts Payable <sup>2</sup>                                 |
|  | Bill Error Identification and Calculation of Potential Savings         |
|  | Enablement and Configuration of Accounts <sup>3</sup>                  |
| Building and Account Details                     | Single Platform to Centralize and Access Utility Bill Data Globally    |
|  | Summary of Site, Account, and Historical Billing Information           |
|  | Auditable Record of Invoice and Supplier Information                   |
|  | Bill Images Available to View and Download                             |
|  | Sharing and Exporting Capabilities                                     |
| Data Analysis and Trends                         | Site and Account Level Analysis and Reporting                          |
|  | Reporting by Commodity, Time Period, and Sites                         |
|  | Utility Cost, Consumption, and Carbon Emissions Analysis and Reporting |
|  | Unit Conversion for Cost and Consumption Reporting                     |
|  | Benchmarking by Site, Portfolio, Time Period, Geography                |

|                              |   |
|------------------------------|---|
| Data Analysis and Trends     | Normalize by Key Performance Indicators (KPIs)  |
|                              | Automated Integration to ENERGY STAR Portfolio Manager and Automated ENERGY STAR Reporting <sup>4</sup> |
| Support Services             | Utility Liaison Support to Identify Missing Utility Bills <sup>2</sup>                                  |
|                              | Utility Liaison Support for Bill Error Resolution and Follow Up   |
|                              | Product and Technical Support   |
|                              | EnerNOC University Online Training Tutorials and Materials  |
| Add-On Features <sup>5</sup> | Customized Accounts Payable (AP) Files <sup>2</sup>   |
|                              | Meter Module and Usage Summary Report   |
|                              | Period Accruals Analysis and Report   |
|                              | Link to Existing EnergySTAR Accounts <sup>4</sup>   |

The foregoing reflects the current features of our UBM solutions, which features may change from time to time.

1 Customer will submit its utility bills to EnerNOC after payment, or, for “pre-pay” accounts only, EnerNOC will collect Customer’s utility bills directly from suppliers.

2 Available only for “pre-pay” accounts.

3 For each account receiving the UBM solutions, EnerNOC will (a) process and validate Customer data from Customer’s latest available bill and set up Customer for the provision of the UBM solutions; and (b) process Customer data from the twelve (12) month period preceding the Order Effective Date on Customer’s Order Form.

4 Available only for accounts in the United States.

5 Each add-on feature is sold separately from the UBM solutions, and is provided only if purchased by Customer at an additional cost, as indicated on Customer’s Order Form.